

Services Agreement

I/we (hereinafter referred to as “Client”) have voluntarily employed Anna Balch (hereinafter referred to as “Consultant”) to assist me in the training of my dog(s).

Professional fees shall be charged per visit/block session as agreed in writing via email/invoice. Payment of this amount automatically assumes agreement to these terms and conditions. Fees are due by the end of the first session unless otherwise agreed upon by both parties.

Cancellations

Client will be charged ½ price for any individual sessions cancelled with less than 24 hours notice. Client will be charged full price for any one of a block booking cancelled with less than 24 hours notice.

Description of Services

I understand that the Consultant will work directly with me and my pet to impart contemporary animal behaviour knowledge that best fits our needs, and that successful companion pet programs depend on a combination of learned skills on the part of the pet and owner. Behaviour is not static; an animal will not continue to perform even trained behaviours without on-going practice. Especially in cases involving any type of aggression, although behaviour may be modified, the dog is never considered “cured”. A pet’s behaviour is ultimately the owner’s responsibility. Consultant will make every reasonable effort to help us attain goals that makes no guarantees of performance on the part of Client or pet as a result of providing professional animal behaviour consultation.

Client acknowledges that obedience training/behaviour modification may be an activity in which damage or injury to dog(s) and/or persons may occur. Client will assume a full financial/moral responsibility for the actions of the dog(s). Client further acknowledges that dog(s) may be exposed to a variety of environmental conditions which include, but are not limited to, vehicular travel, interaction with people and other animals, exposure to adverse weather, and exposure to areas with crowds and all types of traffic.

I/we Client agree that I, my/our heirs and legal representatives will not make a claim against, sue, or attach the property of Consultant, her family, acquaintances, or any other person acting on her behalf (herein referred to as “Her Agents”), the injury or damage done to or by dog(s) resulting from action or negligence, however caused, by Consultant or Her Agents. I/we Client forever release Consultant and/or Her Agents from any and all liability and demands which I/we Client, and my/our heirs, assignees and legal representatives may have or may hereafter have for injury or damage to or by dog(s), and assume all risks thereof.

Client and Consultant hereby agree to mediate and/or arbitrate any misunderstanding that may arise pursuant to the terms contained herein. In any action or proceeding arising out of this agreement, the prevailing party shall be entitled to reimbursement of costs and legal fees.

This contract for training services supersedes all other agreements, written or oral, previously made by Client and Consultant.